

Advanced Adjuster Training

Course Outline for Hybrid Live/Video Conference Classes

Monday – Day 1 – Morning

- Greeting – Introductions – Overview – Sexual Harassment Video
- Subrogation
- Subrogation Case Studies

Monday – Day 1 – Afternoon

- Claims and Legal Perspectives – Baxter Jones
- Subrogation Case Studies (cont'd.)

Tuesday – Day 2 – Morning

- Current Physical Damage Estimating Issues

Tuesday – Day 2 – Afternoon

- Litigation Management – Kevin Humphreys
- Bodily Injury Evaluation

Wednesday – Day 3 – Morning

- Customer Service/Communication Skills
- BI Evaluation (cont'd.)

Wednesday – Day 3 – Afternoon

- Current Property Estimating Issues

Thursday – Day 4 – Morning

- Structured Settlements

Thursday – Day 4 – Afternoon

- Good Faith Claims Handling
- Anatomy of a Trial

Friday – Day 5 – Morning

- Evaluating a Plaintiff's Medical History
- Presentation of Certificates

This is an outline of major topics only. Topics and schedule are subject to change.

Anatomy/Injury Evaluation

Course Outline for Hybrid Live/Video Conference Classes

Monday – Day 1 – Morning

- Greeting – Introduction – Orientation – Sexual Harassment Video
- Interpreting Medical Reports
- Injury Treatment and Documentation

Monday – Day 1 – Afternoon

- The Skull and the Brain
- The Spine and the Spinal Cord

Tuesday – Day 2 – Morning

- Upper Body and Upper Extremities
- Lower Body and Lower Extremities

Tuesday – Day 2 – Afternoon

- BI Evaluation Spreadsheet Overview
- Case Study #1 – Soft tissue injury

Wednesday – Day 3 – Morning

- The Abdominal Organs
- The Cardiovascular System
- The Respiratory System

Wednesday – Day 3 – Afternoon

- *Anatomy of a Crash* – Video
- Case Study #2 – Injury involving fracture or surgery

Thursday – Day 4 – Morning

- Eyes, Ears and Teeth
- Skin and Musculature
- Online Research Exercise
 - Deep Vein Thrombosis
 - Sepsis
 - Acupuncture/Acupressure
 - Fibromyalgia/Myofascial Pain Syndrome

Thursday – Day 4 – Afternoon

- Research Exercise Presentations
- Case Studies – Chiropractic Treatment

Friday – Day 5 – Morning

- Nervous System and Psychological Disorders
- Diagnostic Tests and Signs
- Presentation of Certificates

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Advanced Property Estimating

Course Outline for Hybrid Live/Video Conference Classes

Monday – Day 1

- Overview of the class
- Review of “storm duty”- what to take, how it works, how to plan your day, etc.
- Basic Review – Full Roof Replacement Calculations (squaring off roofs into rectangles – required for upcoming calculations)
- Basic Review – Partial Roof Calculations (triangles, trapezoids, parallelograms, etc. – required for upcoming calculations)
- Basic Review – Steep Roof Calculations (required for upcoming calculations)
- Introduce Tech’s Exterior Scope Sheet for scoping large structural losses
- Complete Roof Structure Exercises 1-3

Tuesday – Day 2

- Discuss and complete Roof Structure Exercises 4-5
- Review Siding Calculations
- Electrical losses
- Simsol – Copy/Clone/Macro data entry options

Wednesday – Day 3

- Discuss and complete Roof Structure Exercises 6-7
- HVAC losses
- Simsol – Global Add – data entry options
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Thursday – Day 4

- Field trip to a large loss – complete the estimate (video participation is not available but students are welcome to attend in person for the field trip)

Friday – Day 5 - 8-10:30 am

- Advanced Simsol Training
 - Database price changes (GMT)
 - Hagggle Screen
 - Trade Breakdown
 - View Preferences
 - Maintain Contacts
 - Importing Digital Photos
 - Converting the file to PDF

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Advanced Physical Damage

Course Outline for Hybrid Live/Video Conference Classes

Monday – Day 1 – Morning

- Greeting – Introductions – Overview – Sexual Harassment Video
- Current Physical Damage Issues
- Estimating Case Studies

Monday – Day 1 – Afternoon

- P-Pages
- Mitchell Ultra-Mate

Tuesday – Day 2 – Morning

- Bumper Repair

Tuesday – Day 2 – Afternoon

- Bumper Repair Field Trip – Keystone

Wednesday – Day 3 – Morning

- Frame Identification
- Frame Estimating

Wednesday – Day 3 – Afternoon

- Field Trip – Watch Frame Pull
(video participation is not available but students are welcome to attend in person for the field trip)

Thursday – Day 4 – Morning

- Motorcycle Estimating

Thursday – Day 4 – Afternoon

- Motorcycle Repair – Field Trip

Friday – Day 5 – Morning

- Future Automobile Repair Issues
- Presentation of Certificates

This is an outline of major topics only. Topics and schedule are subject to change.